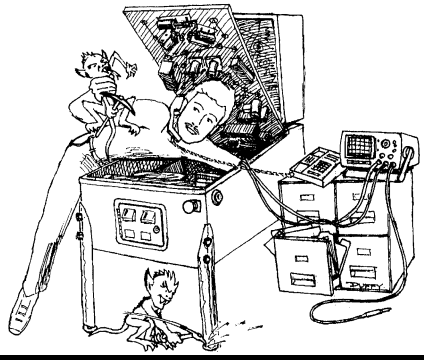
Nº 115 SERVICE BULLETIN



Joe Blackwell, Director, Parts Sales & Technical Support
Susan Molitor, Parts Sales Manager
Patty Schraps, Parts Stockroom Manager
Jim Thornton, Technical Support Engineer
Chas Siddiqi, Technical Support Engineer
Jay Alfer, Technical Support Doc. Administrator

TO: Parts & Service Managers

DATE: May 3, 2000

SUBJ: **Striker Xtreme Earnings**

STRIKER XTREME

This Service Bulletin details how to INCREASE YOUR REVENUE for Striker Xtreme Pinball. Please ensure this Service Bulletin is distributed to all Operators.

For locations with better players, simple adjustments can make earnings even better. Striker Xtreme Factory Default Settings are for the *Casual* or *Novice Players.*

Where there are better players, the **Game Audits** indicate a high ***Extra Ball Percentage***. This can create **high Average Ball Times (Audit 3)** which diminish the earning power of the game. This can be attributed to the skill level of the players at that particular location.

We would like to see the ***Extra Ball Percent*** at **25%** and the ***Average Ball Time*** somewhere between **50-60** seconds. One of the ways you can affect the ***Extra Ball Percentage*** is through **Adj. 49, Extra Ball Memory**. The factory default is set to "ON" which means the *Extra Ball* light will stay lit from ball to ball. If you set this adjustment to "OFF" the light will go out after each ball making it more difficult to achieve but not impossible. Another Adjustment that can affect ball time is **Adj. 55, Next Ball Free Kick**. Setting this to **OFF (Hard)** will cause the ***Free Kick Light*** to go out between balls if the feature was not used, making it more difficult but not impossible.

The "Bracket Boxes" & Playfield Diagram (next page) will help you to identify whether your game requires any adjustments and what adjustments should be made.

Continued on the next page...

• 2020 Janice Avenue • Melrose Park, IL 60160 • Tel 708-345-7700 or Toll-Free (USA/Canada) 1-800-542-5377 • Fax 708-345-7889 •

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eMail : parts.service@sternpinball.com

Novice Player Location†

*† If Audit 3, Average Ball Time, is **less than 0:59** and Audit 15, Extra Ball Percent, is **less than 25**, than this defines a "Novice Player Location"*

	Yes	No
Center Post in place	☑	☐

	Top	Middle	Bottom
Outlane Posts in position	☐	☑	☐

	On	Off
Extra Ball Memory (Adj. 49) set to	☑	☐

	On	Unchanged	Off
Next Ball Free Kick (Adj. 55) set to	☑	☐	☐

Intermediate Player Location†

*† If Audit 3, Average Ball Time, is **between 1:00-1:15** and Audit 15, Extra Ball Percent, is **between 25-40**, than this defines a "Intermediate Player Location"*

	Yes	No
Center Post in place	☑	☐

	Top	Middle	Bottom
Outlane Posts in place	☐	☑	☐

	On	Off
Extra Ball Memory (Adj. 49) set to	☐	☑

	On	Unchanged	Off
Next Ball Free Kick (Adj. 55) set to	☐	☐	☑

Expert Player Location†

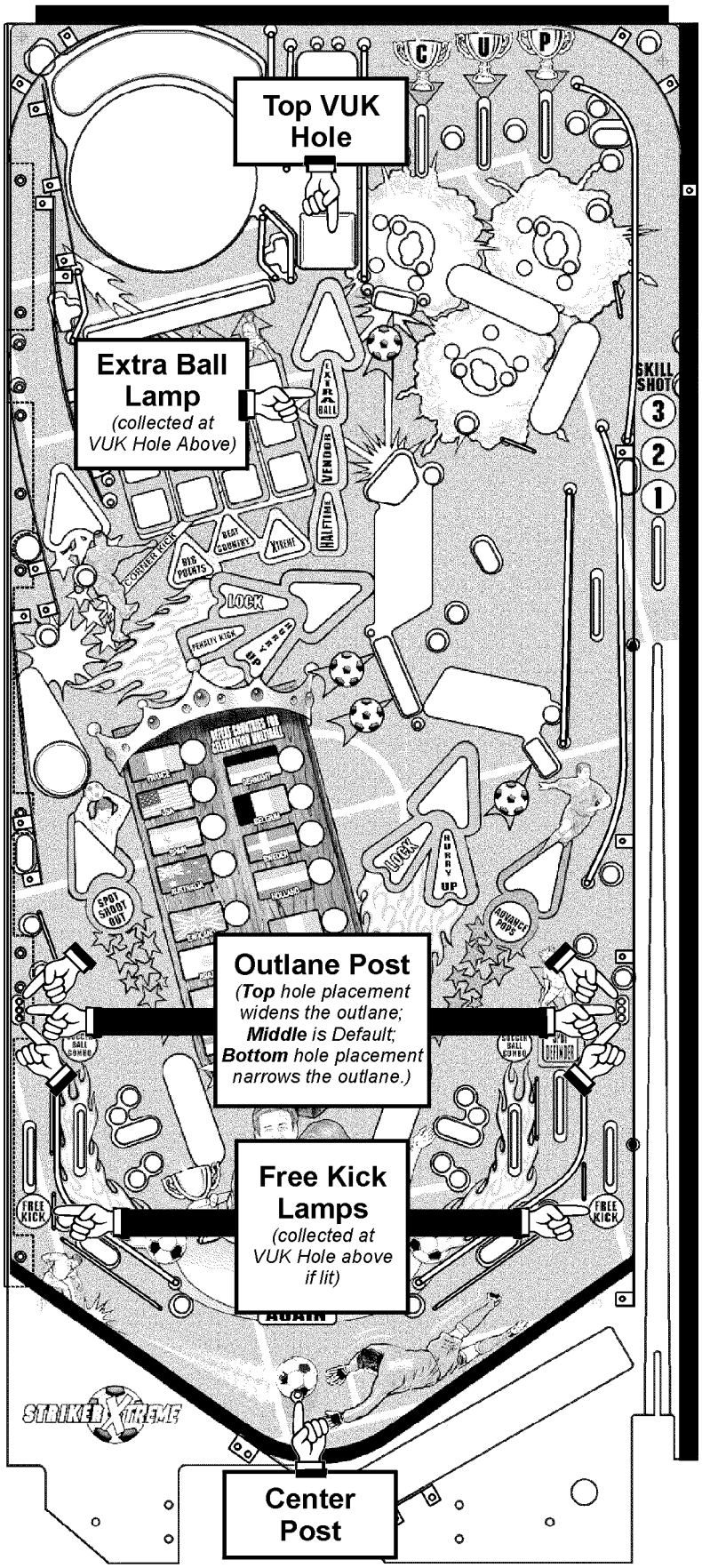
*† If Audit 3, Average Ball Time, is **1:15 & higher** and Audit 15, Extra Ball Percent, is **above 40**, than this defines a "Expert Player Location"*

	Yes	No
Center Post in place	☐	☑

	Top	Middle	Bottom
Outlane Posts in place	☐	☑	☐

	On	Off
Extra Ball Memory (Adj. 49) set to	☐	☑

	On	Unchanged	Off
Next Ball Free Kick (Adj. 55) set to	☐	☐	☑



Please *phone* or *eMail* with any questions or comments at the below numbers or address.

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